

Precision Ag Support Agreement



Entity Name:			
Contact Name:			
Contact Cell Phone:			
Contact Email:			

TGT Base Package:

- ⇒ Unlimited phone support from our team at Tri Green Tractor
- ⇒ In-Season, problem notification via email or text
- ⇒ Loaner Equipment on Displays, Receivers, & GS Rate Controllers (Wet)

3- Systems

4+ Systems

On Farm, Personalized Training

- ⇒ 3 hours of personalized, AMS training for owners and/or operators
- ⇒ AutoTrac, Section Control, GS Rate Controllers, GS Display Setup, Etc.
- ⇒ Apex Not Included

Spring Fall

3rd Party, Rx Support

- ⇒ Support of the Rx file(s) written by a 3rd party ensuring the machinery attempting to use the Rx is “setup” properly to execute the Rx
- ⇒ Issues with how a Rx is written, with regard to system compatibility, is between the customer and the “author” of the Rx
- ⇒ TGT will provide the 3rd party with the requirement for a Rx file

Rx Support (Calendar Year)

Unlimited, In-Field Diagnostic Support

- ⇒ TGT will provide performance evaluations related to AMS issues that are not AMS software related
- ⇒ TGT will cover any diagnostic time needed to identify the problem with AMS products should issues arise.
- ⇒ Customers will pay for any necessary parts and time required to fix issue was the problem has been identified.

3- Systems

4+ Systems

Generation 4 GS Display Update

- ⇒ Updating the Gen 4 Display and required, associated controllers on the machine to ensure complete functionality
- ⇒ Please see "Software & Compatibility" below

— # of Gen 4 Displays

Spring

Fall

Spring Software & Compatibility

3- Systems

4+ Systems

Fall Software & Compatibility

3- Systems

4+ Systems

Sprayer Software & Compatibility

All Systems

Software & Compatibility Features, Benefits, & Disclaimer

- ⇒ TGT will make sure your AMS system is installed correctly or we will install it for you
- ⇒ TGT will assure all updates to your AMS equipment as well as updating equipment it is attached to
- ⇒ TGT will install all current software updates that become available beyond seasonal updates
- ⇒ TGT will update and coordinate all AMS systems to maximize performance for the most cost efficient result
- ⇒ TGT warranty assurance thru the season

- ⇒ In rare cases, machine controllers have been known to fail during the update process. It is important for you to understand that if this happens, despite TGT's best effort to ensure it doesn't, TGT isn't responsible for the cost associated with replacing the failed controller(s)

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Customer, AMS Inventory										
	StarFire Rec PIN	RTK Radio PIN	GS Display PIN	GS Rate Controller	CommandArm Display					
System 1										
System 2										
System 3										
System 4										
System 5										
System 6										
System 7										
System 8										
System 9										
System 10										